Acer Liquid EMEA_CUS1 Operating System
Version 2.000.16 Update Guide

To check the OS version on your phone:
Please go to **Settings** > **About phone** > **Build number**.
Supported version(s): EMEA_CUS1 (US/UK/Australia)
Update file name:
EUU_Acer_Liquid_2.000.16_EMEA_CUS1.zip

Requirements

➢ You will need a computer running Windows XP 32-bit (Service Pack 2 or above), Windows Vista (32- or 64-bit) or Windows 7 (32- or 64-bit)
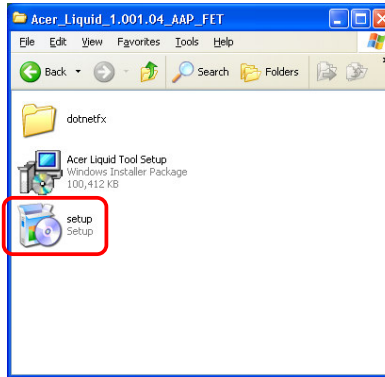➢ Microsoft .Net Framework 2.0 (Service Pack 2) or above is installed on the computer.

Notes

➢ **The update will erase all your personal information (including contacts stored on the phone) and any programs you have installed**. Please back up all necessary data before updating.
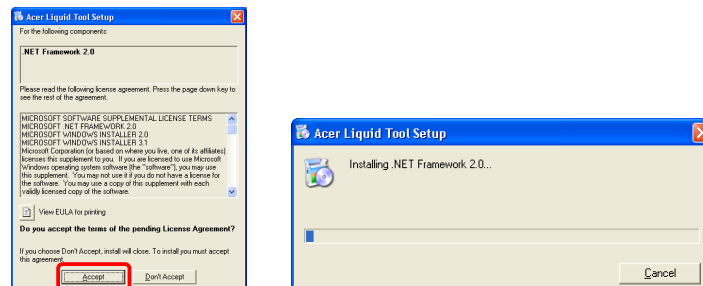➢ Ensure the battery level is more than 30%.
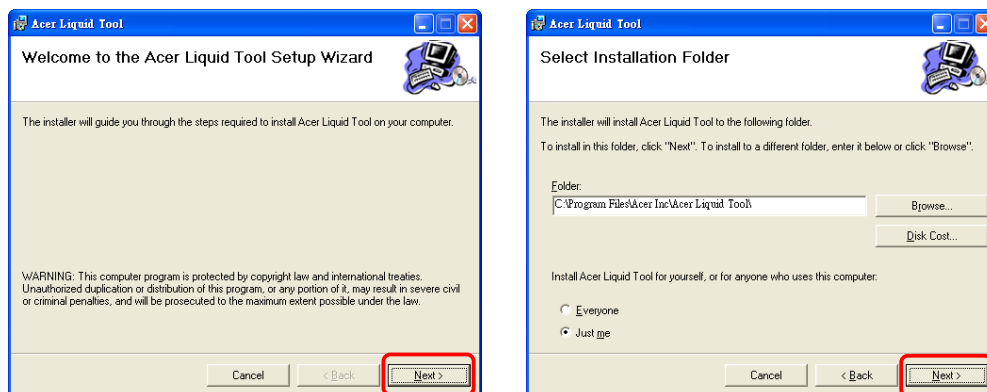
Updating your phone's operating system

Step 1.   Download the EUU (end user upgrade) file that you need. Unzip the EUU file and open the folder. Double-click **setup.exe**.
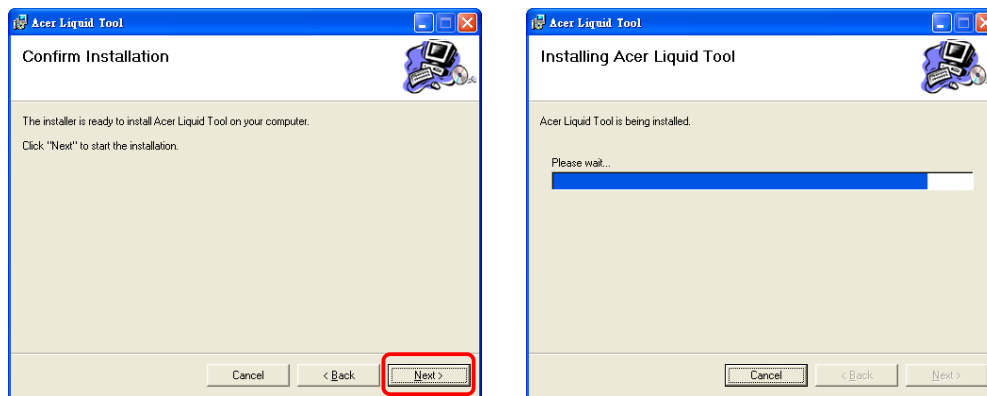

Step 2.   If Microsoft .Net Framework 2.0 or above is not installed on the computer, the .Net Framework installation window will appear. Please click **Accept** to install .Net Framework 2.0.
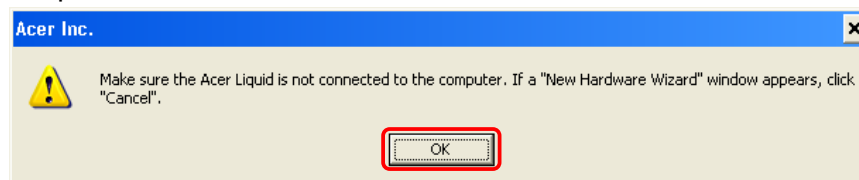

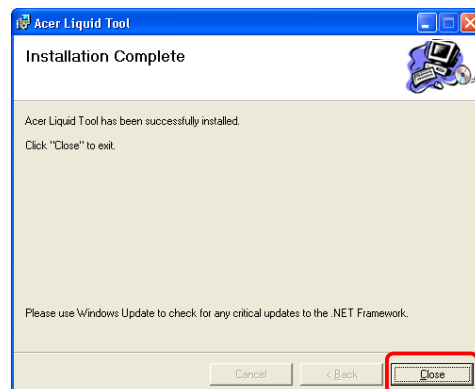Step 3.   Select the installation folder and click **Next**.
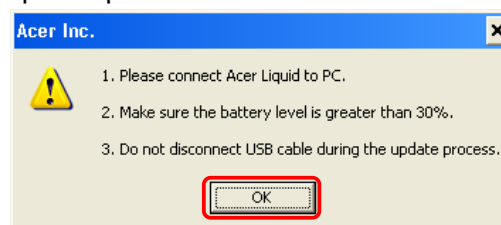

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Step 4.   Confirm Acer Liquid Tool installation.

Step 5.   A warning message will be shown reminding you to not connect your phone to the computer and to the New Hardware Wizard window if it opens. Click **OK**.

Step 6.   You will be notified when the installation finishes. Click **Close**.
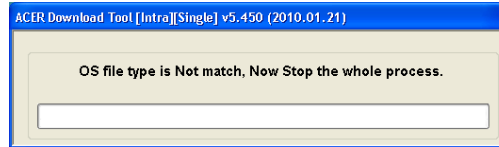

Step 7.   You will be prompted to connect your phone, ensuring the battery level is higher than 30% and warned not to disconnect the USB cable during the update process.
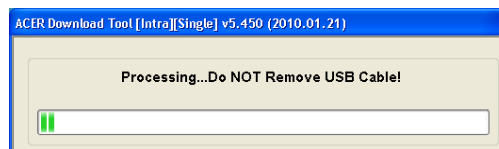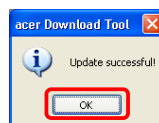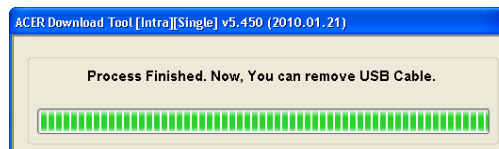
Step 8.   If the downloaded EUU file is incompatible with phone's current OS version, you will be informed and the upgrade process will automatically stop.

Step 9.   During the update process, do not unplug the USB cable and do not close the program. The update may take up to 30 minutes.

Step 10.   When the update process is completed, please click **OK** to finish. If the update fails, please follow the steps described in the appendix.
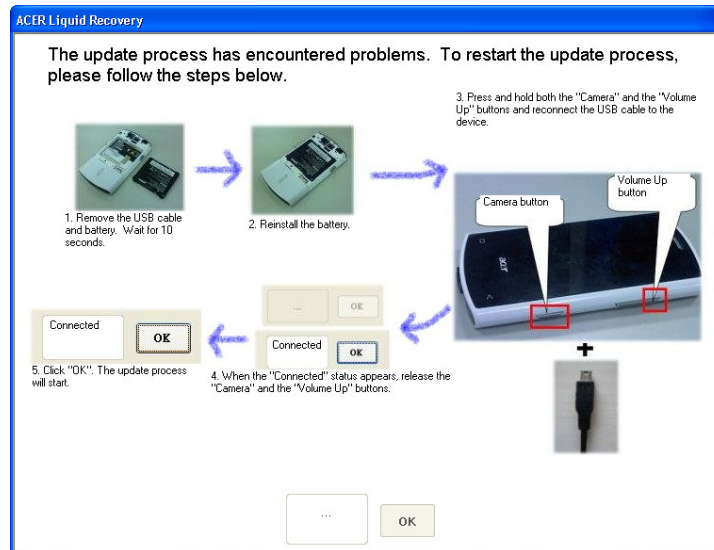
Appendix

If the update fails, please restart the process as described below.

There are two ways to restart the update process. Simply follow the steps in the message window to restart the update process.

    i.

    ii.